

Please Open & Read Upon Receipt Of This Shipment:

This shipment has been carefully inspected, checked and packaged by our company. The shipping containers and our method of packaging have been thoroughly tested. We are confident that your merchandise will arrive in good condition and request that you inspect your order immediately upon receipt. When the merchandise was delivered to the carrier, it was in good condition and technically became your property at that time. In the unlikely event that there is any damage to your merchandise, we are providing instructions to assist you in making a claim. Any damage to the package or the package contents which is either obvious or hidden must be reported to the transportation company upon receipt of the shipment otherwise you forfeit all claims for damage. If you accept damaged product "without objection" the freight companies and Jim Wolf Technology, Inc. cannot be responsible.

FOR ALL SHIPMENTS DAMAGED IN TRANSIT

You must note any and all damages on the documents presented by the delivery company for your signature. Then notify your carrier's local office and ask for immediate inspection of the carton and its contents. Do not disturb the items, the packing materials or the carton. After the carrier has made the inspection, please contact Jim Wolf Technology, Inc. CUSTOMER SERVICE REPRESENTATIVE AT **1-619 442-0680** to reorder the product that has been damaged. Please be aware that we are an F.O.B. shipper and you will be responsible for payment on both orders until acknowledgement has been received from the carrier concerning your claim before the driver leaves the premises. It is your responsibility to follow these instructions or the carrier will not honor your claim for damages. If you have any questions regarding this shipment, please notify us upon receipt of shipment.

TRUCK SHIPMENT

Make note of any damaged packages on the freight bill and have the driver witness your comments with his signature. Then immediately call the local office of the carrier to report the problem plus discuss possible hidden damage and the freight lines procedure for any claim.

FEDEX or UPS SHIPMENTS

The shipper must file all claims. If package is damaged, then you may refuse the package and/or inspect for hidden damage. Please call FedEx or UPS for inspection and notify Jim Wolf Technology, Inc. Customer Service at once.

CLAIMS

All claims for damage or shortages in shipments must be made within 72 hours of receipt of goods or it will be assumed shipment was without damage and was complete. Jim Wolf Technology, Inc. assumes no liability after this point. Title and ownership of this equipment is transferred from Jim Wolf Technology, Inc. to the consignee upon delivery of the shipment to the assigned transportation company. Acknowledgement has been made by the transportation company of the receipt in good condition of the material listed on the invoice or packing sheet.

IMPORTANT:

Do Not Return Goods Without Return Merchandise Authorization Number (RMA)

You have 10 days to acquire your RGA number from Jim Wolf Technology Customer Service.

Visit: www.jimwolftechnology.com/aboutus.asp for policies concerning this shipment, or call:

Call 1-619 442-0680

Jim Wolf Technology, Inc. 212 Millar Ave, El Cajon, CA 92020